



# Demo Account GenAssist

Date: 09-12-2009

Demo Account, Otago House, Crofton Road, LINCOLN LN3 4NL

Dear Mr Bloggs ,

Thank you for choosing a GenAssist policy to cover your vehicle, please take the time to familiarise yourself with the details below. If you have any queries regarding your cover, please contact at Demo Account on 0870 756 0342 quoting your **GenAssist Policy Number 102989**.

**For rescue and recovery, telephone 0808 144 1755.**

## AGREEMENT DETAILS

### Customer

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**Name**  
Mr Joe Bloggs

**Address**  
55 Dore Street  
West End  
Lincoln  
LN2 8LU

03789 123456  
joe@aol.com

### Vehicle

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**Make & Model**  
Citroen C2 Loeb (1587cc Petrol)

**Registration Number**  
FV07OBM

**Date of First Registration**  
09-05-2007

**Current Mileage**  
1231 miles

### GenAssist Rescue & Recovery Service

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**Package**  
GenAssist

**Package Price**  
**£60.00** (Paid In Full)

**Rescue & Recovery Details**  
You are entitled to 12 months GenAssist cover, which is valid from 24-11-2009, and expires 23-11-2010.

**Rescue Telephone Number**  
0808 144 1755

STAMP MARK

Authorised Signature ..... 09-12-2009



Terms and conditions apply, please view attached papers for details. This policy is administrated by Warranty Administration Services Limited, Otago House, Crofton Road, Lincoln LN3 4NL.



# Terms & Conditions

## **GenAssist Rescue & Recovery**

As part of our commitment to give you the best cover available, we would like to offer you membership of our own Rescue and Recovery Scheme. This is managed on our behalf by one of the UK's leading providers of breakdown services, which means that you can phone for help 24 hours a day, seven days a week. The cover only applies to the vehicle described on the policy document, but is available to any person driving the car and runs for the period of cover shown. All services are based in the UK.

## **You will receive the following services**

**Doorstep Assistance:** Covers the vehicle outside your own home.

**Breakdown Assistance:** Covers the vehicle for help after a breakdown anywhere in the UK.

**Nationwide Recovery:** Makes sure that no matter where your vehicle breaks down in the UK, you, your passengers and your vehicle will be transported to your destination, your home or a repairer of your choice.

Assistance Telephone Number  
0808 144 1755

## **Please Note**

GenAssist is designed as an emergency breakdown service. Any temporary repairs carried out to get your vehicle started should be followed up as soon as possible with a permanent repair.

You should not use this service to come to your vehicle after an accident, or after a breakdown which is the result of fire, theft, or an act of vandalism. However, in an emergency, our operators will not refuse service on the clear understanding that you will have to pay any charges. You may then, of course, apply for compensation from your insurer.

GenAssist does not cover ferry and toll fee's, vehicle-storage charges, any charges made to return a vehicle that has left the road back onto the highway, vehicles that have broken down because of snow, flood or water, the cost of replacement parts, including fuel, oil, and keys.

GenAssist is an optional extra, which can be integrated into your Service Plan. Please ask your supplying dealer for details.

