



Demo Account Service Plan

Date: 09-12-2009 Demo Account, Otago House, Crofton Road, LINCOLN LN3 4NL

Dear Mr Brownny,

Thank you for choosing a Service Plan agreement to cover your vehicle, please take the time to familiarise yourself with the details below. If you have any queries regarding your cover, please contact The Sales Manager at Demo Account on 0870 756 0342, quoting your **Service Plan Agreement Number 102998**.

To book your next Service, please call or visit www.warrantyadmin.co.uk

AGREEMENT DETAILS

Customer

Name
Mr John Brownny
Address
37 Howard Street
Hull
HU3 1TY

03789 123456
john@aol.com

Vehicle

Make & Model
Citroen C2 Loeb (1587cc Petrol)
Registration Number
FV07OBM

Date of First Registration
09-05-2007
Current Mileage
1321 miles
Previous Service History
25-11-2009 at 0 miles.

Service Plan

Package
New Car Plan 3 years
Service Schedule
You are entitled to the next 3 services at Demo Account:

Each service must be carried out at the time or mileage recommended by the vehicle manufacturer. If you are not sure about the service requirements, please read your service document or contact your dealer.

Service Package
1 x MOT
3 x Service

Package Price
£556.00 (Paid In Full)

* * * * *

STAMP MARK

Authorised Signature 09-12-2009



Terms and conditions apply, please view attached papers for details. Service intervals shown are the maximum permissible, and mileage intervals should be adhered to. This policy is administrated by Warranty Administration Services Limited, Otago House, Crofton Road, Lincoln LN3 4NL.



Terms & Conditions

Your Service Plan Explained

Regular servicing of your vehicle pays long term dividends to you with increased reliability, performance, and value. Your Service Plan is designed to enable you to pre-pay for your future service requirements and not be affected by future parts and labour price increases.

Your Service Plan is an optional extra and entitlement to service will be indicated on your registration form and will run for the number of services shown, at the time and mileage stipulated by the manufacturer.

Your Service Plan represents an agreement between you the customer, and your supplying dealer for the provision of service.

Your dealer has appointed us, Warranty Administration Services Limited (WAS), to manage this agreement. We will make sure that you receive the best possible service.

Read this document carefully to make sure that your Service Plan remains valid throughout the period of cover.

Your Responsibilities

Your only responsibility is to ensure that you book your car in for service at your supplying dealer when a service is due. If you are unsure of the service intervals please ask your supplying dealer.

What Is Covered

All parts and labour costs associated with performing the manufacturer's recommended service as they become due on your vehicle including oils, filters, spark plugs, and engine coolant.

How To Receive Service

Simply book your vehicle into your supplying dealer and hand this document to the receptionist. Your dealer will contact WAS and arrange for your service to be carried out.

Claims Department Information

To contact the claims department at WAS please telephone 08707 510543 (calls charged at national rate).

Invoices and correspondence should be sent to:

WAS Ltd
PO Box 4
Lincoln
LN3 4DE

Terms & Conditions

1. The Service Plan represents an agreement between the customer and the supplying dealer for the provision of service. WAS act only in an administrative capacity and accept no financial liability to either party.

2. This agreement applies to the vehicle owner as described in the registration form providing that the vehicle is in current use. It is an addition to and does not detract from any contractual rights under statute or at common law.

3. Benefits under this agreement are subject to the receipt of payment in full at the outset of the agreement.

4. All services provided under this agreement are to be provided by the supplying dealer.

5. No services are to be commenced until authorised by WAS.

6. This agreement covers the cost of a manufacturers service only. Cover does not extend to items that are replaced as a result of a check or, are marked as "additional operations" on the service sheet.

7. If any difference of payment should arise as to the amount authorised to be paid under the agreement, the excess of payment over the amount agreed shall be the sole responsibility of the owner.